



QUALITY POLICY STATEMENT

It is the clearly stated policy of HG Construction Ltd that it is dedicated to quality in everything it does. The Company achieves success through the satisfaction of Clients with the quality of the Company's finished product.

Quality is far more than the apparent quality of construction works at the time of handover, and quality working methods will increase efficiencies, reduce mistakes and lost time, enhance safety practices and improve working environments, all of which will serve to further improve the quality of the finished product and the satisfaction of Clients.

To ensure the quality goals we have set ourselves are met, HG Construction Ltd has written procedural documentation which all staff must follow. These procedures meet the requirements of BS EN ISO 9001/2008, the International Standard for Quality Management Systems. They provide a planned co-ordinated system which clearly states the requirements, describes the methods and controls, and provides objective evidence necessary to support this policy and to give the Client satisfaction in the product.

Selected senior and experienced managers have been given the responsibility for co-ordination and on-going development of the Quality System, but the Quality System is owned by all. All staff are encouraged to suggest improvements and enhancements to the Quality System, but the greatest improvements will be achieved through the manner in which each individual plans and carries out his or her duties.

Our business is reliant on the activities of appointed Design Teams, Suppliers and Subcontractors and it is our business to ensure that their business is conducted to a standard acceptable to us. Therefore all the matters contained in this statement relate to subcontractor performance equally to the Company's own performance.

This statement represents our commitment to quality. It is part of the Company's training programme that this policy is understood, implemented and maintained at all levels in the Company.

A copy of our QA documentation is available on request.

On behalf of
HG Construction Limited

A handwritten signature in blue ink, appearing to read 'C F Benham', is written over a light blue horizontal line.

C F Benham MRICS
Managing Director
Dated: April 2016